

## Some generalisations about the management of conflict

### Conflict...

1. Is inevitable within work and domestic life - conflict is the natural consequence of change of any sort.

My views:

2. Is too often suppressed with negative effects - often causing issues to grow into significant problems.

My views:

3. Requires very specific and rarely seen skills to be managed competently.

My views:

4. Is not in truth always a negative force - when skilfully managed it can have directly positive effects.

My views:

5. Is rarely dealt with at true 'cause level' - when confronted it is usually at the 'effect' or 'symptom' level

My views:

6. Is an uncomfortable issue for organisations or specific people, and is principally ignored or avoided.

My views:

7. Is best managed by people who can comfortably use a set of applied and precious interpersonal skills.

My views:

8. Is more often an emotional issue for people, not a rational one - hence a lot of the difficulties.

My views: