

Knowledge management – reality or sadly beyond the possible?

To recap...

Four steps to genuine, embedded knowledge management

Data

Information

Knowledge

Wisdom

Two types of knowledge

Tacit Knowledge that is difficult to write down, visualize or transfer from one person to another.

Explicit Knowledge that is formal and systematic. It can easily be Shared, and is typically documented.

Knowledge management is about the mining, storage, distribution and retention of key information and wisdom within an organisation.

“If only we knew what we know”

Task: Within two groups take one task each, chart your thoughts ready to share...

One: What is the current position on knowledge management within the organisation?

What are the effects and implications of the current position?

Two: What could be a realistic, ideal position within the organisation?

What would need to change in order for this realistic ideal position to actually happen?